INCIDENT MANAGEMENT IN AUSTRALASIA
Lessons Learnt from Emergency Responses

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Resumo de Incident Management in Australasia: Lessons Learnt from Emergency Responses

Emergency services personnel conduct their work in situations that are inherently dangerous. Large incidents such as bushfires, floods and earthquakes often pose hazards that are not fully understood at the time of management, and the situation may be further complicated by the involvement of multiple agencies. This book presents lessons learned from managing major incidents at regional and state levels. It is not an academic work. Rather, it is a collection of stories from professionals on the ground and others who subsequently reviewed the events and gained significant knowledge and understanding through that process. Some stories are personal, capturing emotional impact and deep reflection, and others analytical, synthesising the findings of experience and inquests. All the stories relate to managing operational events and capture knowledge that no one person could gain in a single career. FEATURES Examines 10 notable fire, flood and emergency incidents throughout Australasia in the past 15 years. Events covered have been chosen as major and/or indicative events from around Australia & New Zealand. Chapters reflect both the operation and personal experiences of the authors.

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